TWEED VALLEY HOSPITAL MANAGEMENT PLAN - FLOOD EMERGENCY RESPONSE PLAN

27/06/2019 | ISSUE No: 6.0





Plan Revision Status						
Date	Revision (in numbers)	Purpose and Summary of Amendments	Reviewed by	Approved by		
05/02/2019	2.0	Initial ERP	LB	Luis Biaggini		
24/04/2019	3.0	Update for SSD and TSA Requirements	JT	Luis Biaggini		
09/05/2019	4.0	SSD Specific and HI Comments	Monique Windley	Luis Biaggini		
16/06/2019	5.0	SSD Final Issue	Monique Windley	Luis Biaggini		
27/06/2019	6.0	Flood Specialist Feedback Input	Monique Windley	Luis Biaggini		

*Note that all printed paper/hard copies of this document and related procedures are uncontrolled. The controlled copy of this document is found either in Project Web, within the Project Management Plan section, or other project specific database/server approved by the Regional EHS Manager.



State Significant Development Conditions

Name of this Plan (as per SSD Conditions): Flood Emergency Response Sub-Plan (FERSP)

B31. The Flood Emergency Response Sub-Plan (FERSP) must address, but not be limited to, the following:

(a) be prepared by a suitably qualified and Plan prepared by: experienced person(s); Monique Windley - Lendlease Site Environmental Engineer Geoff Barrow - Lendlease Senior Site Manager Plan prepared in accordance with recommendations made in: Tweed Valley Hospital - Flooding and Coastal Hazards Assessment - BMT Plan reviewed by: Damion Cavanagh - Principle at BMT (an international design, engineering, science and risk management consultancy) - Refer to Review Appendix 10 for evidence of consultation (b) address the provisions of the BMT who prepared the Tweed Valley Hospital - Flooding and Coastal Hazards Floodplain Risk Management Guideline Assessment also have previously prepared flood models and mapping for the Tweed River. The models prepared in these prior studies were used to model the risk of (OEH, 2007); flooding in their assessment. The following studies were used: Tweed Valley Flood Study Update (BMT WBM, 2009); and 1 Tweed Valley Floodplain Risk Management Study (BMT WBM, 2014). (c) include details of: (i) the flood emergency responses during the (i) Refer to Section 6.0 Emergency Response Stage 1 works; (ii) Refer to Section 20 Emergency Scenarios Response - Flooding -Notification and Warning (ii) flood warning time and flood notification; (iii) Refer to Appendix Three – Evacuation Diagram and Section 20 (iii) assembly points and evacuation routes Emergency Scenarios Response - Flooding for the contractors and employees; (iv) Refer to Appendix Three – Evacuation Diagram and Section 20 (iv) evacuation and refuge protocols; and Emergency Scenarios Response - Flooding (v) Refer to Section 20 Emergency Scenarios Response – Flooding – Training (v) awareness training for employees and and Awareness



contractors.

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1.0 INTRODUCTION

This Emergency Response Plan (ERP) outlines the general requirements for initiating an emergency response that could occur because of a workplace incident, condition, external threat or natural causes. This plan also outlines the subsequent management and communications response planned for any potential and actual emergencies which may occur on or impact this Project/Workplace.

2.0 SCOPE

This ERP applies to all personnel at the workplace identified above including all employees, contractors, visitors or other workers.

3.0 RELATED DOCUMENTS

- Background documents that support the detail outlined in this Emergency Response Plan are: Emergency Response Procedure
- Emergency Call Ambulance Poster
- Evacuation / Emergency Drill Evaluation form
- Emergency Planning Committee Charter
- AS3745 Planning for Emergencies in Facilities
- First Aid in the Workplace Code of Practice (Safe Work Australia)
- First aid facilities and services; Workplace amenities and facilities; Personal protective clothing Code of Practice (Worksafe WA)
- First Aid in the Workplace Compliance Code (WorkCover Victoria)
- Floodplain Risk Management Guideline

4.0 DEFINITIONS

Emergency Control Organisation (ECO)

Workplace Manager and nominated representative(s) responsible to direct and control the implementation of the emergency response plan.

Emergency Response Team (ERT)

Specialist personnel appointed to attend specific incidents, to contain, control or eliminate the emergency using emergency response equipment, e.g. fire brigade, ambulance service or paramedic.

Emergency Planning Committee (EPC)

HOSF persons responsible for the documentation and maintenance of the pro-forma emergency plan.

HOSF

Means the EHS Head Office Service Function located within the LLB head office.

Workplace Manager

Means Construction Manager (construction site), Project Manager, General Manager, Practice Manager (Applied Insight), or any other workplace or department specific manager of Lendlease Building with the responsibility for day-to-day management or control of a workplace(s).

5.0 PROTECTION PRIORITIES

Lendlease have the following protection priorities in the event of an emergency:

Safety of People; then



- Protection of the Environment; and finally
- Safeguarding of commercial considerations

6.0 EMERGENCY RESPONSE

Lendlease has an Emergency Response Plan and a nominated Emergency Control Organisation Leader at each of its workplaces. The primary role of the workplace ECO Leader is to direct and control the implementation of the emergency response plan and render personnel and facilities safe by the application of local resources and liaison with the Emergency Response Team, i.e. external emergency services.

The initial response to an emergency and the implementation of the emergency response plan may include the following actions:

- Remove workers from immediate danger (if safe to do so)
- A Raise the **Alarm** by contacting appropriate emergency services advising the nature, status and exact location of the incident/condition/external threat and advise what action has been taken or is underway
- Contain the incident and its effects and make the area safe preserve the scene for investigation; and
- E Evacuate workers if required and undertake a head count

7.0 RESPONSIBILITIES

Various sections of this ERP detail roles and responsibilities allocated to specific position holders for different activities to be undertaken at a specific time or in response to specific events. Principal responsibilities are as follows:

Role	Responsible Person	
Emergency Planning Committee (EPC)	Chaired and managed by HOSF	
Emergency Control Organisation (ECO)	Chaired and managed by the Workplace Manager	
Emergency Response Team (ERT)	Emergency Services e.g. fire brigade, ambulance service or paramedic.	



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8.0 EMERGENCY SCENARIOS

The Project/Workplace Impacts and Hazards Risk Assessment has identified emergency response at this Project/Workplace as high risk. The following have been identified as credible emergency scenarios:

Type of emergency	Credible Yes	Emergency No	
Bogged vehicle - recovery			
Bomb threat			
Contact with overhead wires	\boxtimes		
Contact with in-ground services	\boxtimes		
Excavation failure, e.g. partial collapse, ingress of water, contaminated air	\boxtimes		
External threat (e.g. terrorist activity, hostages, demonstration or civil unrest)		\boxtimes	
Failure of temporary containment structure (e.g. erosion and sediment control)	\boxtimes		
Fall arrest - Rescue from a suspended safety harness	\boxtimes		
Fire or explosion			
Flooding	\boxtimes		
Ground or other major subsidence	\boxtimes		
Immersion of a person(s) in water or a water-body		\boxtimes	
Internal emergency - electrical power failure, water supply failure, hoist/lift/plant failure or structural collapse, odour/gas leak/toxic emission	\boxtimes		
Medical emergency			
Natural disaster (e.g. cyclone, bushfire, earthquake);			
Personal Threat / Robbery / Intruder	\boxtimes		
Pollution or the potential for pollution, e.g. leaks or spills	\boxtimes		
Roll over of mobile plant	\boxtimes		
Rescue from tower crane			
Rescue from jump form			
Rescue from swinging stage scaffold		\boxtimes	
Storage of dangerous goods and hazardous substances			
Stretcher access/ egress and first aid	\boxtimes		
Structural collapse e.g. tilts up/precast high winds/prop failure or formwork partial collapse;	\boxtimes		
Vehicular/plant collision (public or project)	\boxtimes		



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Other (List) –	

Refer to Section 20 for specific emergency response details for the above emergency scenarios. These response details may be printed and placed on notice boards at the workplace at the discretion of the ERT Leader.

9.0 TRAINING

Training requirements for members of the ECO listed in Appendix One shall be reviewed by the Workplace Manager when this plan is first established and thereafter at maximum 12 monthly intervals for offices and plant yards and maximum 6 monthly intervals for construction projects using the LLB Learning and Development Training Matrix. The Workplace Manager is responsible for ensuring that the ECO members are competent to fulfil their appointed ECO roles related to the direction and control of the implementation of the emergency response plan

10.0 PERIODIC DRILLS

This ERP shall be tested to determine its effectiveness at maximum 12 monthly intervals for offices and plant yards and maximum 6 monthly intervals for construction projects. Each emergency exercise shall:

- Test emergency preparedness and response to a predetermined scenario that has been identified in this plan including at least one environmental scenario every 24 months during the life of a construction project or occupancy of the asset.
- Include a documented description of the scenario which is communicated to all emergency exercise participants
- Include a documented review of learnings and actions post exercise which is communicated to all emergency exercise participants by completing the LLB Evacuation/Emergency Drill Evaluation Form or equivalent where the exercise is managed by a 3rd party.

11.0 EMERGENCY CONTACT NUMBERS

Emergency contact numbers are listed in Appendix Two of this ERP and must be displayed in prominent locations at this Project/Workplace.

12.0 EVACUATION DIAGRAM, ROUTES AND ASSEMBLY AREAS

An emergency Evacuation Diagram that complies with AS3745 must be displayed in prominent locations where workers and visitors can view the diagram. A copy of this Evacuation Diagram is contained in Appendix Three of this ERP.

Evacuation Diagrams shall be reviewed at maximum monthly intervals for all construction workplaces and updated to reflect any change. Evacuation Diagrams shall comply with the Evacuation Diagram Checklist contained in Appendix 3.

13.0 EMERGENCY EQUIPMENT AND FIRST AID LOCATIONS

An Emergency Equipment Diagram that details the location of fire-fighting and spill response equipment plus first aid facilities shall be displayed in prominent locations where workers and visitors can view the diagram. A copy of this diagram is contained in <u>Appendix Four</u> of this ERP.

At the discretion of the ECO Team Leader, the emergency Evacuation Diagram and Emergency Equipment Diagram may be combined.

A First Aid Risk Assessment shall be conducted upon commencement of works at the workplace and reviewed at maximum 3 monthly intervals for construction projects and where material changes occur at offices or plant yards using the pro-forma included in Appendix Six. This risk assessment will assist in



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determining the requirements for first aid facilities and the number of competent first aiders to be provided at the workplace.

The inspection and testing of first aid facilities and equipment shall be undertaken as outlined in Section 19.

14.0 ACTIVATION OF THIS PLAN

This plan may be activated by:

- A member of the ECO at any time
- The sounding of the workplace emergency siren
- The advent of an emergency of the kind identified within this plan

In deciding whether to notify the Lendlease Building Crisis Management Team, the site ECO Team Leader must consider the following:

- Is external help required beyond project/workplace resources e.g. emergency services?
- 2. Could the public image of the Company be affected?
- 3. Could the incident impact on the Company's business or relationship with clients or government?
- 4. Could the incident have a major adverse impact on the environment?

If the answer to any of the above is "YES" then the requirements of the Lendlease Building Australia Crisis Management Handbook should be followed.

The decision of whether to activate the Lendlease Crisis Management Plan is the responsibility of the Lendlease Building ECO Leader.

15.0 TERMINATION OF AN EMERGENCY

An emergency may be terminated by one of the following:

- By the ECO Team Leader; or
- By the Emergency Response Team Leader; e.g. Fire Brigade Commander
- If the emergency has been escalated to LLB Crisis Management Team, by the LLB Crisis Management Team.

16.0 NOTIFICATION TO EXTERNAL AUTHORITIES

Formal notification to external authorities / regulators (other than emergency services) must be timely and undertaken by the ECO Team Leader after consultation with the relevant Regional EHS Manager and/or Head of EHS.

17.0 PERSONAL EMERGENCY EVACUATION PLAN

The ECO is responsible for developing, implementing and testing at regular intervals, Personal Emergency Evacuation Plan(s) (PEEPs) for people identified at the workplace with disabilities. These plans are attached where applicable at Appendix Five.



18.0 LOG OF EVENTS

The ECO Team Leader shall be responsible for appointing a Communications Officer who shall be responsible for completing the log of events during an emergency as contained in Appendix Seven.

This log shall be used to recording the following events:

- Time emergency was declared
- Time 000 call made to emergency services
- Time head count of workers at evacuation assembly point was finalised
- Time emergency services arrived at the workplace
- Time and detail when incident control was handed over to emergency services
- Time and detail of incoming calls from emergency services, LLB, client and other 3rd parties
- Time and detail of all outgoing calls to emergency services, LLB, client and other third parties
- Time and detail when Regulators attended the workplace
- Time and detail when union or other third parties attended the workplace
- Other actions taken relevant to the emergency scenario
- Time and details when emergency services handed back the workplace or incident control
- Time the emergency was terminated



19.0 ACTION SUMMARY

The ECO Team Leader is responsible for ensuring the following actions are undertaken in line within the designated timeframe:

Action Required	Other	Monthly	Quarterly	6 Monthly	Annually
Review this plan (as per requirements of Project/workplace EHS Management Plan)			×		
Emergency Control Organisation Member Training Needs Analysis Offices/Plant Yards					×
Emergency Control Organisation Member Training Needs Analysis Construction Projects				X	
Conduct emergency scenario drills Offices/Plant Yards					×
Conduct emergency scenario drills Construction Projects				×	
Review and update Evacuation Diagram, Routes and Assembly Areas Offices/Plant Yards					×
Review and update Evacuation Diagram, Routes and Assembly Areas Construction Projects		×			
Review First Aid Risk Assessment Construction Projects			×		
Routine Check of Evacuation Alarm/Siren (minimum requirement)		×			
Check of Evacuation Alarm/Siren after relocation, repair or the like	×				
Check Nurse Call system (minimum requirement)		×			
Check fire-fighting equipment		Refer to EHS Management Plan			
Weekly Cyclone Checklist		Vorkplaces s	ekly during cyc ituated within o yclone Plan se	cyclone affect	



20.0 EMERGENCY SCENARIOS RESPONSE

Flooding

	•	Contact the local council / shire and confirm flooding risk and planning requirements Check Geoscience Australia website: http://www.ga.gov.au/flood-		
		study-web/#/searchApp/searchBasic		
		Download the flooding planning guide appropriate to your		
		region/state and implement requirements		
		Ensure flood response materials are available for immediate use e.g. sand and sandbags, plastic sheeting, loudhailer first aid kit		
	•	Ensure all workers are briefed on flooding risk during workplace inductions and at other appropriate times		
	٠	Subscribe to the National Alert System: http://www.emergencyalert.gov.au/		
	٠	Ensure the dangerous goods and hazardous materials register is up to date and all storage is in non-flood prone areas		
PLANNING	٠	Ensure the workplace can be effectively secured from intruders if abandoned during a flood event		
		Ensure all IT systems are backed up regularly to off-site servers		
	•	Ensure all isolation points for water, electricity and gas are communicated to all ECO members and included on the Evacuation Diagram or Emergency Equipment Diagram		
	٠	Gather and reviewing background information of the location of the site – refer to Appendix B Flood Assessment		
	•	Determining and assessing the waterway entrance type to site which will lead to the appropriate modelling approach used for determining an ocean water level boundary condition.		
		Establish a methodology to determine ocean boundary conditions.		
		Create relative timing of catchment flooding and oceanic inundation.		
	•	Determination of design flood levels – refer to Appendix A		
	•	Conduct sensitivity testing for key flood events.		
	•	Testing the implications of sea level rise on the location of the site.		
	٠	Site staff are to subscribe to the Bureau of Meteorology (BoM) for regular updates on weather events.		
NOTIFICATION AND	٠	EHS Regional Managers sends alerts to Site Manager and Safety Committee organised to address actions required.		
WARNING		Site Manager is to perform daily checks on BoM and State		
		Emergency Services (SES) – New South Wales		
		Notification and Warnings to be included in Daily Builders Briefs to all Construction Workers		
	•	Refer to Appendix 7		
PROJECT SITE ACCESS	•	The Flood and Coastal Assessment for the Tweed Valley Hospital site – prepared by BMT, identified that there are local access points off Cudgen Road that are flood free in events up to the PMF event.		
	•	Cudgen Road connects tor other roads that are impacted (refer to map below for roads that affected during 5% and 1% AEP events.		



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	 The M1 and Tweed Coast Road are inundated during the 5% AEP event, and broadly similar flood inundation pattern and predicted locations of road closures during 1%. 		
	 Southern coastal populations can access to site in this eventuality via Casuarina Way/Tweed Coast Road, or via M1/Clothiers Creek Road/Farrants Road/Eviron Road/Duranbah Road and Cudgen Road. 		
	 TMR have confirmed that the flood prone areas (M1 near Exit 87 and 82) are subject to current upgrade projects which may improve their existing flood immunity. 		
	 Northern Living Workers would be advised to leave prior to flood event. 		
	Refer to Appendix 9		
	 Road Conditions can also be determined from RTA Live Traffic Info for access to and from the site during flood events 		
	 Do exactly as you are advised via the National Alert System 		
	 Follow Evacuation guidelines as outlined in this ERP. 		
OBEY INSTRUCTIONS	 Assembly points and evacuation routes – Refer to Appendix C 		
	Isolate all services when leaving site		
	Eliminate unnecessary travel		
TRAINING AND	 Flood Training is included within the Tweed Valley Hospital Induction Presentation for all employees and sub-contractors. 		
AWARENESS	Presentation includes the likelihood of the site flooding, assembly points and evacuation procedure if required.		
For further information:	http://www.abc.net.au/news/emergency/ http://www.abc.net.au/radio/frequency-finder/ https://www.environment.nsw.gov.au/		
OTHER WORKPLACE	 Refer to Figures below for Mapping Models and affected roads in 19 		

and 5% AEP events.



SPECIFIC

APPENDIX ONE – EMERGENCY CONTROL ORGANISATION (ECO) RESPONSIBILITIES AND MEMBERSHIP

Role	Responsibilities			
Emergency Control Organisation Team Leader	 Ensure this Plan is completed, regularly reviewed, implemented and tested. Review and approve all modifications to the emergency response system, facilities and ECO team members (including action on any post incident or exercise report recommendations) Establish and maintain an Emergency Control Centre (ECC) and support facilities Establish an emergency response exercise schedule as required by this plan. Integrate the emergency response exercise schedule with the Lendlease ECO and workplace EHS Committee/EHS Consultation Group in order to ensure the effectiveness of site - ECO communications interface Ensure any third party (non-Lendlease) personnel who may be co-opted in an emergency response are fully aware of expectations on them and are prepared to become immediately effective in an Emergency Promote the Lendlease Emergency Response arrangements to all site personnel Maintain familiarisation with obligations under this plan including reporting requirements, notifications etc. Ensure that all Lendlease Project Managers, Supervisors and ECO members receive an awareness session on their roles, responsibilities and requirements of this plan Provide single point of contact with the Emergency Response Team; i.e. Emergency Services and any related Client Other 			
Deputy ECO Team Leader	 Undertake duties delegated by the ECO Team Leader; and In the absence of the ECO Team Leader, fulfil the role of ECO Team Leader Other 			
Communications Officer	 Responsible for managing all incoming calls Responsible for managing outgoing calls as delegated by ERO Team Leader Completing log of events Other 			
Area Warden(s)	 Ensuring the safe evacuation of all site personnel in the event of an emergency. Conduct a head count and advise the ECO Team Leader/Deputy of the results Establish a watch for arriving emergency vehicles and provide an initial brief to the responding agency Emergency Response Team Controller Undertake traffic control duties Other 			
First Aider	 Proceed to the Emergency Assembly Area/Muster Point and provide first aid as required Other 			



Name	ECO Position	Contact Details
Geoff Barrow	Area Warden	0408 290 123
Mick Zwolsman	Emergency Control Organisation Team Leader	0448 283 385
Darren Chow	First Aider	0407 621 429
Jenny Third	First Aider	0416 767 588
Geoff Lobdell	First Aider	0450 095 648
Monique Windley	First Aider	0437 137 210



APPENDIX TWO - EMERGENCY CONTACT NUMBERS

Name	Workplace Position	Contact Number
Geoff Barrow	Senior Site Manager	0408 290 123
Luis Biaggini	Construction Manager	0412 814 561
Lee Hughes	Project Director	0404 812 402
Darren Chow	Senior Project Engineer	0407 621 429
Jenny Third	Project Engineer	0416 767 588
Monique Windley	Site Environmental Engineer	0437 137 210
Geoff Lobdell	Site Engineer	0450 095 648



Name	Workplace Position	Contact Number
SES		132 500
Gas	LPG	13 11 61
Electricity	Essential Energy	13 20 80
Hospital	Tweed Heads Hospital	(07) 5536 1133
Fire rescue	Tweed Heads Fire Station	000 07 5536 2222
Fire rescue	Kingscliff Fire Station	000 (02) 6674 1271
Police	Tweed Heads Police	000 (07) 5506 9499
Police	Kingscliff Police	000 (02) 6674 9399
Poisons Information		131 126
EPA		131 555
Water and Sewer	Tweed Shire Council	1800 818 326
LLB Injury Management Hotline		1800 825 055



APPENDIX THREE – EVACUATION DIAGRAM



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APPENDIX FOUR - EMERGENCY EQUIPMENT AND FIRST AID LOCATIONS

See Early Works Emergency Evacuation Diagram Appendix C





APPENDIX FIVE - FIRST AID RISK ASSESSMENT

The size and location of the workplace			
Scope of workplace			
Access between floors			
Geographic size of workplace	[] m ²		
Nearest Hospital			
Maximum time to medical service			
The number and composition of the workers and other persons at the workplace.			
Number of workers			
Number of other persons			
Shifts worked			
Overtime worked			
Remote or isolated workers			
Known health conditions effecting risk			
Injuries, illnesses and incidents			
Last 12 months incident data			
Incidents not resulting in injury			
Other			

Nature of the work carried out and the nature of the hazards at the workplace				
Hazards	How the hazard could cause harm	Likelihood of occurrence and degree of harm		
Work at Heights	Falls of material/people	Possible risk of daily exposure. Major injuries		
Electrical	Shock	Possible risk of daily exposure.		
Hazardous chemicals:	Respiratory illnesses, cancers, dermatitis, chemical burns and the like Many SDS confirm a first aid response is required	Possible risk of daily exposure to hazardous chemicals.		
Plant & Equipment	Contact with, operator error, failure of, exposure too flash or grinding sparks or the like	Possible risk of daily exposure.		



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Manual handling	Muscular strain, cuts lacerations, puncture wounds and the like	Possible risk of daily exposure.	
Housekeeping	Slips/Trips/Falls	Possible risk of daily exposure.	
Afternoon shift	Worker fatigue Reduced visibility (hours of darkness)	Possible risk of daily exposure. Major injuries	
Radiation	Welding activities; and Work in direct sunlight	Possible risk of daily exposure.	
Infection risk for First Aiders	Application of first aid	Risk of exposure to infectious disease	

Required First Aid	
Number of first aiders needed	
Training and competencies for LLB first aiders	
Number and location of kits	
Contents of first aid kits and modules	
Other First Aid Items	
Kit maintenance	EHS Committee & First Aiders on the weekly walk to check all First Aid Kits

Consultation Arrangements	
Risk Assessment	Conducted with EHS Committee
Subcontractors	Requirements for subcontractor first aid confirmed during Works to Proceed meeting
Workers	Via workplace induction



APPENDIX SIX - LOG OF EVENTS

Workplace:		Date:			
Time	Details of Action / Activity				
	Emergency declared by	or Alarm	or Alarm sounded (delete		
	whichever N/A)				
	•				



APPENDIX SEVEN - TWEED SHIRE COUNCIL EMERGENCY DASHBOARD



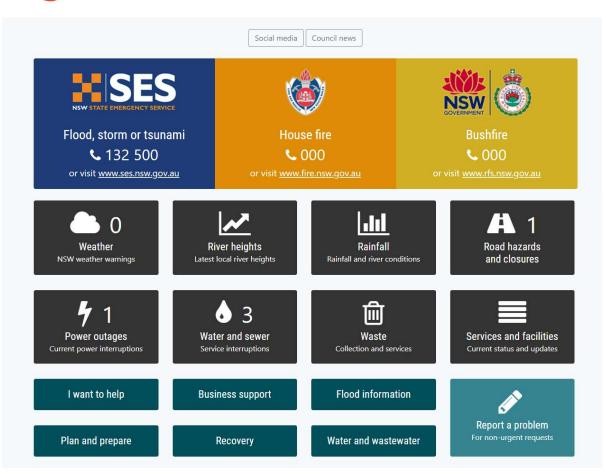


The purpose of this Emergency Dashboard is to provide Tweed residents with links, useful information and contacts in an emergency. Please note, Council is not the main authority in emergencies.

For life-threatening emergencies **\Circ** 000

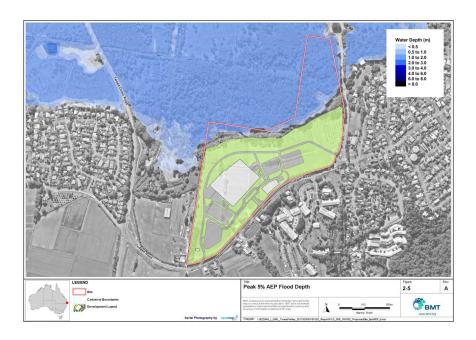


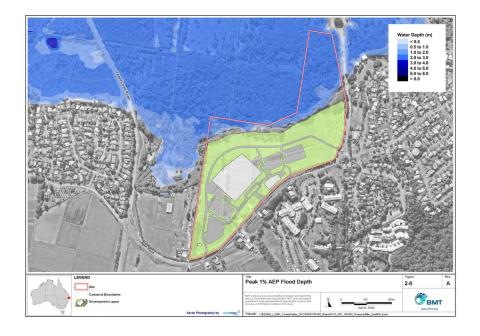
Listen live to the emergency radio broadcaster, ABC North Coast, on FM 94.5 or AM 720.



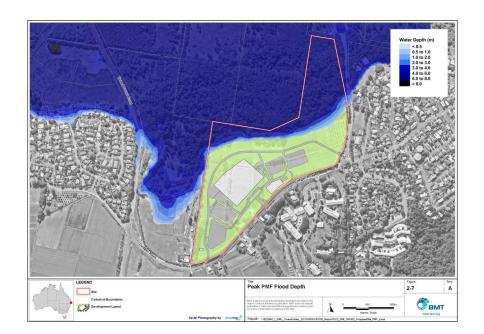


APPENDIX EIGHT - PROJECT SITE FLOOD PLANS

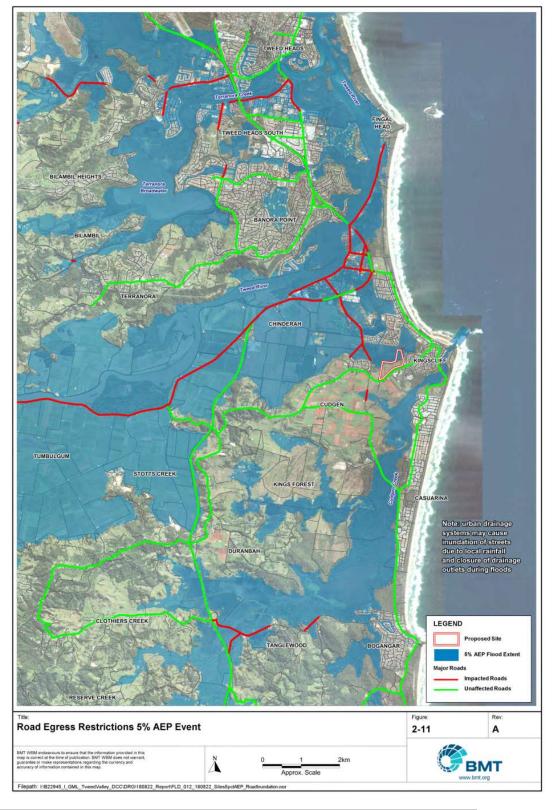




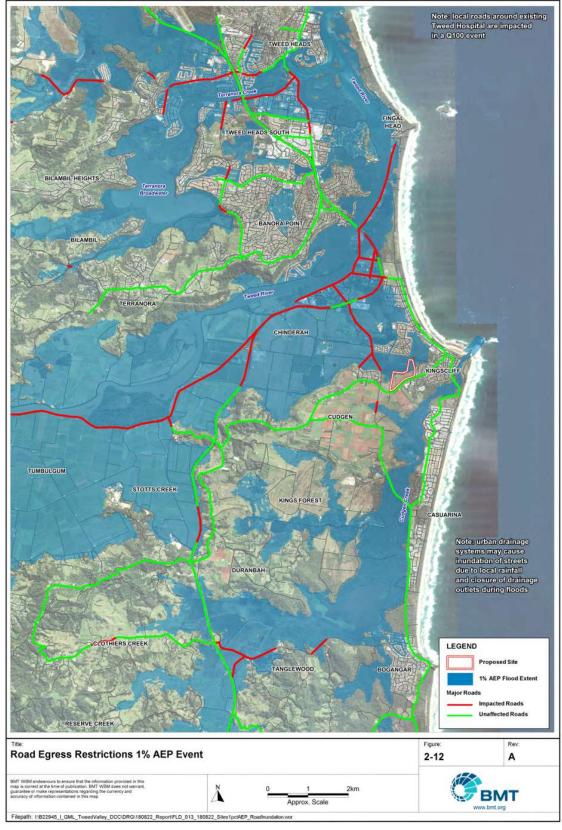




APPENDIX NINE - ROADS CLOSED DUE TO FLOODING SORROUNDING SITE







Appendix Ten - Flood Consultant - Peer Review

Windley, Monique

From: Damion Cavanagh < Damion.Cavanagh@bmtqlobal.com>

Sent: Monday, 24 June 2019 12:43 PM

To: Windley, Monique

Cc: sfolliott@tsamanagement.com.au; Stuart Clark

Subject: [EXT]:RE: [External] Flood management plan for the Tweed Valley Hospital

Hi Monique

Thanks for you patience here

I have the following general observations and comments for consideration.

- The Flood Emergency Response Plan (FERP) appears to make the correct references to the flood studies and background reports reporting assessments for the TVH
 - Section 8, it is not clear why a number of other emergency scenarios are intermixed in the FERP. This seems to dilute the messages of the FERP as the details are buried within a much larger document.
 - Section 20 in relation to flood planning many of the elements here could be removed (as these were part
 of the flood study preparation) and or adjusted. The most relevant flood planning studies are available on
 Councils' website https://www.tweed.nsw.gov.au/Flooding. Council also have a link for emergencies
 including flood emergencies which directs traffic to the relevant organisations such as SES
 https://emergency.tweed.nsw.gov.au/.
 - The key flood risks at the site are due to regional floods and flood watch / flood warnings will be on the BoMs website and probably also SES. To the best of my knowledge there is no flood warning system for the Tweed Shire as yet. Planning and response to a local catchment event may be more difficult due to an inability to accurately forecast the timing of the event and limited time to prepare a response to such a flood event.
 - Road conditions can be determined from RTA Live Traffic Info and the equivalent QId system for access to
 and from the site during flood events. Note the loss of access on the M1 and Tweed Coast Road (and other
 roads) happened for 3 to 4 days in 2017 due to flooding, so it is something that can occur at the site.
 - Appendix C or Appendix 3 talks about the evacuation diagram however, there is no figure included in this appendix. The main body of the document indicates that the figure will be in this appendix. Also Appendix C/Appendix 3 used inconsistently through the FERP (which is the correct terminology?)
 - Appendix 4 This purpose of the figure in the appendix is unclear

Please not that the review completed is preliminary and has primarily been conducted from the perspective of verifying flood information sources and references to previous flood work completed by BMT for the TVH. In this regard the FERP appears reasonable. There were some observations and suggestions in relation to the plan provided above. Detailed review of other listed emergencies has not been completed. Additionally, review of LLB internal emergency and risk processes as documented is taken on face value and accepted as accurate and appropriate.

If you have any questions on the above review comments, please be in touch with the undersigned.

Regards Damion

Damion Cavanagh Principal

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From: Windley, Monique < Monique. Windley@lendlease.com >

Sent: Friday, 21 June 2019 2:36 PM

To: Damion Cavanagh < Damion.Cavanagh@bmtglobal.com>

Cc: sfolliott@tsamanagement.com.au; Stuart Clark <sclark@tsamanagement.com.au>

Subject: [External] Flood management plan for the Tweed Valley Hospital

Hi Damion,

Just wanting to reach out as Sue will be away from this afternoon and she has requested to you to review the flood management plan for the Tweed Valley Hospital.

Due to the critical nature of this report and all the other management plans, when you do send it through, could you please also cc me in the conversation so that it doesn't sit in her inbox whilst she is away.

Thanks for your assistance, it is much appreciated.

Have a good weekend!

Kind Regards

Monique Windley

Site Engineer, New Tweed Valley Hospital Project

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